





Nancy Prescott, Director of Operations Jordan Villa, Continuous Improvement Manager



Agenda

- Statutory Changes Enacted in 2023 Vermont Legislative Session
 - ► Titles to motor vehicles
 - Motor vehicle fees
 - Registration validation stickers
- DMV Core System Modernization Project
 - Project Update
 - Usability Study
 - Online Services myDMV
- Questions?

Statutory Changes Enacted in the 2023 Vermont Legislative Session

Nancy Prescott, Director of Operations, DMV

Motor Vehicle Titles

- January 1, 2024 Vermont will issue titles for all motor vehicles regardless of age:
 - Motorboats 15 feet or longer
 - Snowmobiles
 - Cars and Trucks
 - Trailers +1,500lbs empty weight
 - Motorcycles over 300ccs
 - All-Terrain Vehicles
- Vehicles over 15 years old currently not titled in VT
 - dmv.vermont.gov/nmvtis or carfax.com to find last title information
- Discontinuance of exempt vehicle titles

Motor Vehicle Fees

- In the 2023 Legislative Session, the Vermont Legislature increased motor vehicle fees by an average of 19.8%, effective January 1, 2024
- Detailed information will be provided by email and available on DMV website in coming weeks

Registration Validation Stickers

- November 1, 2023 Vermont will discontinue the issuance of validation stickers for all registrations
 - Plates will remain valid without affixing a registration sticker
 - Snowmobile and Motorboat decals redesigned
 - ► Registration certificates will be printed on full-sized, plain white paper







DMV Modernization Project

Jordan Villa, Continuous Improvement Manager, DMV

CVO Online May 2020

- Motor fuel taxes
- International Registration Plan
- International Fuel Tax Agreement

Vehicle Services November 13, 2023

- Registration and Title Services
- Dealer Licensing & Management
- Expanded Online Services
- Point-of-Sale

Driver Services Fall 2025

- Driver license and Identification Services
- Disabled Parking Placards

Usability Study

- September 5-7, 2023
- Solicited volunteers from the public, business and dealer communities to provide feedback on new online services
- Identified some common stumbling points, items needing clarification, and layout issues that lead to confusion
 - Majority of users were able to find their way without intervention
 - Many modifications were implemented onsite



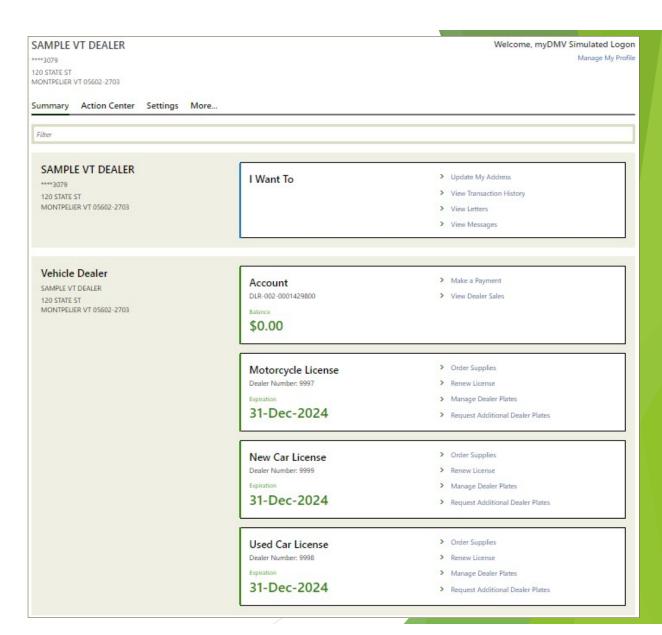


myDMV and myVermont Accounts

- myVermont account is required to create a myDMV account
- Each myVermont account and myDMV account can be associated with one email address
- Detailed instructions on how to create both accounts coming soon

Services Available:

- Update Address
- Transaction History
- View Letters/Messages
- Make a Payment
- View Dealer Sales
- Order Supplies
- Renew Dealer License
- Manage Dealer Plates
- Request Additional Dealer Plates
- Lienholder lookup
- Special Plate Availability
- Title Replacement



Transaction History

- View history of all transactions completed with myDMV
 - License, plate, payment, or inventory transactions you've completed online
- Customize date ranges to tailor results
- ► Filter results of all columns

Submissions					Filter
Date	Submission	Name	Account	Account ID	Period
25-Sep-2023	Manage Dealer Plates		Vehicle Dealer	DLR-004-0000366530	
25-Sep-2023	Additional Dealer Plates		Vehicle Dealer	DLR-004-0000366530	

Letters and Messages

- **Letters**
 - ► View all letters that have been sent to you by DMV
 - ► Dealer Wall Certificate
 - ► Registration Certificates
 - ► Renewal Notices
 - Filter results to find specific letter easily

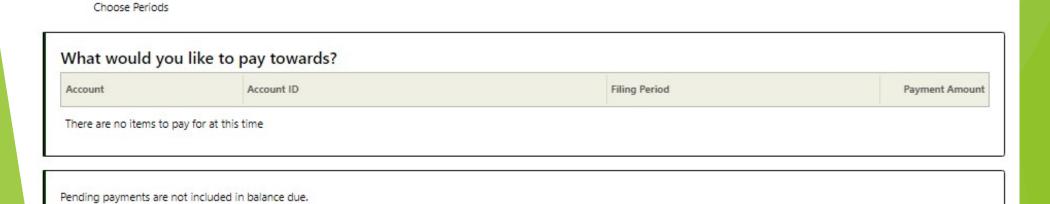
- Messages
 - ►View previous messages
 - ► Plate approvals/denials
 - Inventory orders
 - ► Send messages to DMV
 - General or specific transaction
 - History lives in myDMV account

Make a Payment

Pay Ahead of Time

Rental Company RNT-002-0000366530 TWIN STATE FORD INC

- ▶Pay a balance
 - Incorrect fee calculation/submissions for title or registration transactions
 - ► Dealer license renewals
 - ► Rental taxes
- ▶Pay by ACH or via credit card



Cancel

Previous

Next

View Dealer Sales

- View all sales reported to DMV by dealer license
- ► Filter responses to easily find desired transaction or group of transactions
- Verify that a transaction has been completed by DMV



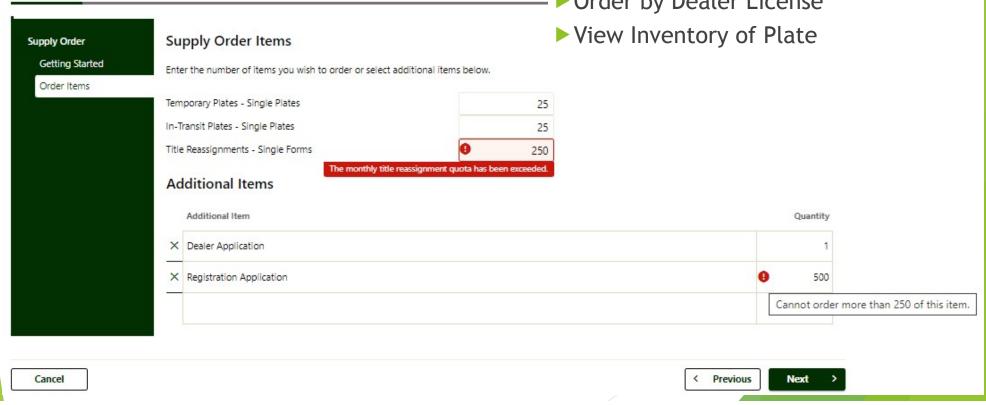
SAMPLE VT DEALER





Supply Order

- Place and track orders for additional supplies
 - ▶ Plates (Temporary, In-Transit, Metal)
 - **▶**Forms
- ► Order by Dealer License



Management of Dealer Plates

- Request additional dealer plates
 - Maximum number of plates allowed is set by license type and Vermont Statute
- Report dealer plate lost or stolen
- Return plates no longer in use

Additional Online Services

- Verify lien status on vehicle
 - Name and address will be shared for financial institutions
 - Individual lien holder information will not be shared
- Personalized plate availability
 - Verify that a plate configuration is eligible to be used and available
- Replacement title
 - Once a vehicle owner has created a myDMV account, they can apply for a replacement title online



Vehicle Inquiry

Find information about specific vehicles.

- Estimate Tax Due on a Vehicle
- Check Vehicle for Vermont Liens
- > Check Personalized Plate Availability
- Request Sample Plates
- Claim a Diesel Fuel Refund
- Order Vermont Strong Plates